



**FAN**  
courier

# FAN Courier PrestaShop 1.7.X

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## Module particularities

FAN Courier shipping module:

- does not allow card payment + PO;
- does not accept the use of vouchers and discounts;
- was not developed for international expeditions;
- was developed for use of a standard theme.

If you wish the customization of your site, we can offer the SelfAWB integration API. For more details, please send a request at [asistenta.it@fancourier.ro](mailto:asistenta.it@fancourier.ro).

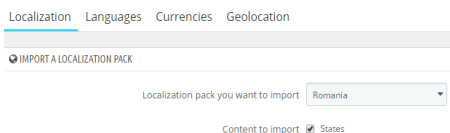
## Module observations

- It is necessary to use the list of localities and counties from FAN Courier system. The list can be downloaded from the SelfAWB application → Useful section → List with correct names of localities.
- Using the FAN Courier module, the services options Check on Delivery and ePOD can be used.
- If you do not have a contract signed with FAN Courier, the ePOD service is not available.
- It is necessary to keep unchanged the default settings from Admin → Delivery → Carriers. Any change in this menu can interfere with the good operation of the shipping module.

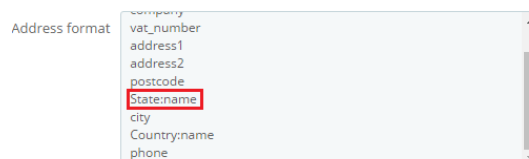
## Installation and configuration instructions of FAN Courier module

1. The FAN Courier shipping module is downloaded from [www.fancourier.ro](http://www.fancourier.ro). From the archive, the **fancourier** folder will be copied in prestashop/modules.
2. The *Admin → Modules → Modules and Services → Selection* will be accessed and “FAN” → *Install* will be searched.
3. It is necessary to use the list of localities and counties from FAN Courier system, the list of counties being available for import in the *Admin → International → Localization → Import of localization packages → Romania → click “County” → Import*.

Localization



4. If in the frontend part from checkout, the field “County” is not displayed, the following steps need to be followed: *Admin → International → Locations → Countries → Romania → Change → Address format → Add: “State:name”*.




## FAN Courier module configuration


For the configuration of the module, it is necessary to access Modules → Modules and services → Installed modules → FAN Courier.

The screenshot shows the 'Configurare Modulul Curieret' (Configure Courier Module) window. At the top, there's a status bar with 'A se utiliza modulul FAN Courier' and three icons (a green checkmark, a red circle with a cross, and a red X). The form is divided into several sections: 'Securitate' (Security) with fields for 'Client ID' (7032158), 'Cont utilizator' (clienttest), 'Parola' (password), and a radio button for 'Confirmare AWB de catre Admin' (selected 'Nu'); 'Optiuni AWB' (AWB Options) with radio buttons for 'Expediere colete' (selected 'Da'), a text field for 'Numar pachete / AWB' (1), and several other options like 'Plata AWB la destinatie', 'Afisare pret fara TVA', 'Afisare pret doar km suplimentari', 'Ascundere taxa de transport', and 'Suma minima transport gratuit'; 'Servicii disponibile' (Available Services) with a dropdown for 'Serviciul activ' (FAN Courier - Cont Colector); 'Optiuni ramburs' (Refund Options) with radio buttons for 'Solicitare ramburs valoare marfa', 'Adaugare taxa transp. la ramburs', and 'Plata ramburs la destinatie'; 'Asigurare' (Insurance) with radio buttons for 'Solicitare asigurare de transport' and 'Include cod produse la continut'; 'Observatii si note' (Observations and notes) with a text area and a 'Persoana de contact' field; and 'Optiuni servicii' (Service Options) with checkboxes for 'Deschidere la livrare' and 'ePOD'. A 'Salveaza' (Save) button is at the bottom.

### Module settings

1. **A se utiliza modulul FAN Courier** – select **Yes** to activate the module;
2. **Client ID** – it is available in the left side after logging in the SelfAWB application;
3. **Cont utilizator** – the user account used in the SelfAWB application;
4. **Parola** – the password of the user account used in the SelfAWB application;
5. **Confirmare AWB de catre Admin** - select **Yes** if you wish to confirm the transport document for every order only from the administrator console. This way you will avoid the population of the register in selfAWB with AWBs that will not be used. The dispatches are registered in FAN Courier's system only if they are picked up by the courier.
6. **Expediere colete** – select **Yes** if you dispatch parcels and **No** if you dispatch envelopes;

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7. **Numar pachete / AWB** – introduce 1 if you send 1 parcel/AWB or the total number of dispatched parcels with one AWB number;
  8. **Plata AWB la destinatie** – select **Yes** if the payment of dispatch will be made at destination (the displayed tariff will be the listed one, not the one negotiated according to the contract);
  9. **Afisare pret fara TVA** – select **Yes** to not include the VAT tax in the transport payment;
  10. **Afisare pret doar km suplimentari** – **Yes** will be set (it is necessary to set: AWB payment at destination – **No** and Adding transp. tax at reimbursement – **Yes**) to display the transport tariff only for destinations with additional km (the tax will be added to the reimbursement; the AWB payment will be at the sender);
  11. **Ascundere taxa de transport** – select **Yes** to hide the cost of dispatch and always display 0.00 (lei/euro/dollars)
  12. **Suma minima transport gratuit** – introduce a positive numerical value to display the transport tax 0 LEI if the sum of the ordered products is at least equal to the introduced value;
  13. **Afisare suma fixa transport** – introduce a positive numerical value to set it as transport tax;
  14. **Serviciul activ** – select the service through which you wish the dispatch to be made;
  15. **Solicitare ramburs valoare marfa** – select **Yes** to request reimbursement of the total value of the products included in the order;
  16. **Adaugare taxa transp. la ramburs** – select **Yes** to include the reimbursement value (printed on the AWB at reimbursement) and the transport value (it is necessary to set: AWB payment at destination – **No**; the applied tariff will be the one negotiated in the contract);
  17. **Plata ramburs la destinatie** – select **Yes** for payment of the reimbursement dispatch at destination (valid only for non-Collecting Account dispatches for which reimbursement is requested);
  18. **Solicitare asigurare de transport** – select **Yes** to insure the dispatches in case of damage according to delivery terms and conditions. The declared value will be equal to the total value + taxes (ex: VAT) of the products included in the order;
  19. **Include cod produse la continut** – select **Yes** to print at **Content** on AWB the codes of the products included in the order;
  20. **Observatii (imprimare pe AWB)** – introduce the message that you wish to print on the AWB at **Observations**;
  21. **Persoana de contact** – introduce the name of the sender contact person or any other additional information;

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22. **Deschidere la livrare** – it is ticked if the “Check on Delivery” service is chosen (this service is accessible and taxable only at sender – the configuration: AWB payment at destination – No, will be necessary)
23. **Utilizare optiune ePOD** – it is ticked if the “ePOD” service is chosen for printing the AWBs in A6.

## Communication with SelfAWB-Ecommerce application – customers with contract

All the orders that customers attempt to generate on the site, after filling in the delivery and invoicing data in the checkout page, are in the SelfAWB application.

After the order generation from the site, it is necessary to access [www.selfawb.ro](http://www.selfawb.ro), the **eCommerce** section to generate the AWB.

The eCommerce menu from SelfAWB has the following functionalities:

- display of all the orders generated from ecommerce platforms which use the FAN Courier shipping module (processed orders\* and non-processed orders\*\*);
- for an order, the following will be displayed: receiver, phone number, address;
- when “+” is pressed, the following will be displayed: crt. no. (affident to each order\_id), service (appropriate for each order\_id), envelopes, parcels, weight, content, observations, reimbursement and a series of actions;
- the actions that can be made upon an order are: *History of changes, Change, Delete and AWB generation*.

Processed orders\* - for which an AWB was generated.

Non-processed orders\*\* - orders without AWB number.

So, when an order is placed from a shipping module and the user will click a certain service (ex. Collecting Account), he will be redirected towards the login page from SelfAWB, then towards the eCommerce menu and the order will be framed in a red border.



## Communication with SelfAWB application – customers without contract

The completed orders can be seen from Prestashop platform → Admin → Orders → Orders→View→Delivery→AWB – FAN Courier.

When accessing the AWB – FAN Courier link, you will be redirected towards the login page from the SelfAWB (if you are not already logged in the application) after the log in the AWB will be automatically generated.

## FAN Courier support

For questions or uncertainties, please contact us on the email address [asistenta.it@fancourier.ro](mailto:asistenta.it@fancourier.ro). It is necessary to communicate the address of your site, platform version and to send print-screens with the module settings from the Shipping menu → Carriers → used service (Standard/Cont Colector): General settings, Shipping, locations and costs, size, weight and group access and Summary.